ISSUE #45

Salley's Notes

SALLEY'S PROPANE

Because We Want Well-Informed Customers



Salley's Propane Family-

As another Midwest winter comes to a close, we're looking forward to longer days, warmer weather, and all of the fun that summer has to offer. Here at Salley's Propane, we've been hard at work behind the scenes making improvements and planning ahead so we can continue to serve you better. Around here, you're more than just a stop on the route- you're neighbors, friends, and the reason we love what we do. We appreciate your continued trust in us and look forward to sharing what's ahead each season.

45 Years In Business!

This year marks our 45th year in business, and we couldn't be more proud of the relationships we've built along the way. It's truly an honor to serve our customers and communities, and we're grateful for the trust you've placed in us year after year. Your continued loyalty over the past 45 years means everything to us, and we look forward to serving you for many more to come.

Since last year, we've welcomed one new employee!

Casey Lewallen joined our team of drivers this spring. Casey brings valuable mechanical experience as a trained diesel mechanic. Casey is also local to the area which means he understands the importance of taking care of neighbors. If you see Casey out on a delivery, be sure to give him a wave- we're glad to have him on board.



Welcome Maggie



We also have a very special new addition to the Salley's Propane family! Baby Maggie joined the "Salley's kid crew" this past September, and we couldn't be more excited. Taylor is officially back from maternity leave, and you may even spot Maggie making the occasional appearance around the office. We're pretty sure she's already one of the most popular members of the team already.

Micah's on the Move

We are excited to share that MIcah has transitioned from his role as a bobtail driver into a new position as a service technician. His experience out in the field and commitment to our customers make him a great fit for this role. We look forward to all that he'll accomplish in this next chapter!

Over this last year, we've been busy making a few upgrades around Salley's Propane, with all of our customers in mind. You'll notice new technology, easier online ordering, text message updates, and even more reliable monitored deliveries. At the end of the day, it's all about making your propane service simpler and more convenient.

-Salley's Propane

SalleysPropane.com

To contact us, please call 816-690-4928. Or, stop by our office at 1010 East Hwy Z, Bates City, Mo. You can visit us online at www.SalleysPropane.com or by mail at: P.O Box 162, Oak Grove, MO 64075

SCAN ME

Office Hours: Monday - Friday 8:00 a.m. – 5:00 p.m. During the winter, we're also open Saturday, 8 a.m. – Noon

After Hours Call:
816-690-4928 to leave a message or to reach our 24-hour emergency number.

Your Salley's Propane Team:
Jim Salley • Harriette Salley • Kevin Salley • Quentin Salley • Aubrey Salley • Brien Salley • Clayton Cumberford • Matt Baxter• Jeremy Castlebury • Ryan Nash • Casey Lewallen • Taylor Vickers • Kevin Votaw • Micah Winstead • Michaela Winstead • Marcy Gamber • Lex

Stay Connected with Texting

We're excited to introduce our new Text Alerts feature, designed to make managing your propane account easier than ever. Customers can now reach our office quickly and conveniently by sending a text message- no need to wait on hold or find time to call during a busy day. If you already have a phone number linked to your account, simply text us at 1-833-653-7135 to get started. Not set up yet? Just give our office a call and we'll take care of it for you. Whether you have a quick question, need to check your account, or want to stay on top of your service, our new texting option puts Salley's Propane right at your fingertips.

Online Ordering Is Here!

Along with our new text alerts, we've also made it easier than ever to manage your propane online. For the first time, customers can log into their account through our website and place an order whenever it's convenient for them. Once you're logged in, you can view your tank level (with a monitor installed), request deliveries, and make payments all in one place. Of course, if you'd rather pick up the phone, we're always happy to hear from you- talking with our customers is still one of our favorite parts of the job. And if you're interested in adding a monitor to your tank, just give us a call and we'll get you set up.

Safety First

Propane is a safe, clean burning, economical fuel when it's properly used. Regardless of how it's being utilized, propane safety is extremely important. It's important to understand how propane and propane appliances work and what to do in case of an emergency. Please visit our website at www.salleyspropane.com to view safety videos and brochures.

Streamlined For Your Convenience

We've made managing your propane usage simpler by integrating tank monitors directly into your account. There's no longer a need to juggle separate apps or websites- everything is now streamlined in one convenient place. Just log into your account through our website at www.salleyspropane.com or through the Salley's Propane app to view your information. Your tank monitor reading will appear right on your account as a green tank icon with the current percentage displayed, making it easier than ever to keep track of your fuel level and plan ahead with confidence.

We'd Love Your Feedback

Salley's Propane is dedicated to providing our customers with honest, friendly, and reliable service. Your feedback helps us to reach new customers and to improve the quality of our service. We would greatly appreciate hearing about your experience with Salley's Propane by leaving us a Google review and providing us with feedback. You can access this through our website at www.salleyspropane.com or by searching us on Google! We appreciate you and your continued trust in our company

See What We're Up To!

We love dropping in to keep our customers updated on what's happening here at Salley's Propane. If you want more frequent updates and friendly reminders, you can always follow us on Facebook! We've also updated our text alert system, if you were previously enrolled then you will continue to receive text alerts. If you wish to receive text alerts and reminders, our girls in the office will help get you set up.

Save $5 On a Grill Cylinder Refill At These Locations:

To show our appreciation, use this $5 OFF Coupon on your next 20-lb. propane cylinder, RV or motor home refill at Salley's Propane in Bates City, or one of our partners below for convenient refill services.

• **Salley's Propane**	1010 E. Hwy Z	**Bates City**	816-690-4928
• **Trailside RV Park**	1000 R.D. Mize Rd	**Grain Valley**	816-229-2267
• **Cheers Convenience & Liquor** (Cylinder Exchange Only)	1400 S. Broadway	**Oak Grove**	816-625-0808
• **Great Escape RV Park**	19912 Old 40 Hwy.	**Higginsville**	816-584-2649
• **Lake Paradise Camping Club**	985 NW 1901	**Lone Jack**	816-690-4113
• **Oak Grove Rental**	509 N. Broadway	**Oak Grove**	816-690-6800
• **Rider's BP**	406 N. 2nd	**Odessa**	816-633-5555
• **Harris Rental & Sales**	26305 SW Wyatt Rd	**Blue Springs**	816-282-8000

Contact us at 816-690-4928 anytime you have questions. Please visit www.salleyspropane.com to review important safety information and safety videos. Please also take a moment to review the attached safety flyer.

CUSTOMER APPRECIATION

$5 OFF 20-lb. Grill Cylinder Refill



SalleysPropane.com

Valid at Harris Rental & Sales- Wyatt Rd Location Only. Limit one re-fill per customer. Expires Dec. 31st, 2026. Not valid with any other offers.